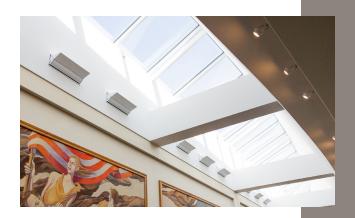


Business Owner's Policy Appetite Guide



Central's Business Owner's Policy (BOP) is a package policy providing property and liability coverage for eligible small businesses. BOPs are written on special coverage forms that are generally very similar to their monoline property and liability form counterparts but also have some unique features that make them especially advantageous for businesses that qualify. We designed this appetite guide to provide a clear picture of our most desired classes for the BOP. For the full list of eligibility, please refer to our Eligibility Comparison.

Risk Characteristics

- <35,000 sq. ft.
- ≤\$6M sales per location
- ≤\$1M contractor payroll



Contractors

(Construction)

- \$1M payroll maximum
- No work over three stories
- Sub work: 10% maximum
- No renting/leasing equipment to others
- · Sales unrelated to installation, service, or repair: 25% maximum
- · Any one project: \$10M total cost maximum
- · Insured has never built and never will build homes
- No large habitational or tract home projects

- A/C systems, equipment install, service, repair
- · Appliance repair
- Carpentry residential property ≤ three stories
- Carpentry interior
- Ceiling or wall installation metal
- Communication equipment install
- Concrete construction no foundation
- Driveway, parking lot, or sidewalk paving
- Drywall or wallboard installation
- Electrical work within buildings
- Fence erection
- Floor covering not ceramic tile or stone

Business Owner's Policy Appetite Guide



Contractors continued

- Furniture or fixtures install in offices. stores - metal or wood
- · Heating, A/C install, service, repair - no LPG
- House furnishings install
- · Interior decorators
- · Landscape gardening
- · Lawn care
- Masonry
- Metal erection decorative or artistic
- Office machines or appliances install, inspect, or repair
- Painting exterior < three stories
- Painting interior
- Paperhanging
- Plastering or stucco interior
- Plumbing residential
- Refrigeration equipment install, service, or repair - commercial
- Remodeling
- · Septic tank cleaning
- · Sign painting or lettering inside
- Tile, stone, marble, mosaic, or terrazzo work - interior

Mercantile

- · No manufacturing, assembly, alteration, repackaging, or labeling of products
- AC equipment
- Appliances household
- Auctioneers
- Auctions
- A/V equipment & supply
- · Auto parts & supply
- · Baked goods no baking
- Bakeries
- Bath accessories
- Bicycles & accessories
- Blankets & bedspreads
- Bone, horn & ivory products

- Books & magazines
- Boutiques
- · Building materials
- Camera & photographic equipment
- Candy or confectionery
- · Card stores greeting
- · Ceramics, china, or porcelain
- Clocks
- Clothing
- Computers & accessories
- · Cosmetics, toiletries, or perfumes
- Dairy products, butter & egg
- Department or discount
- · Drapery & curtain
- Dry goods fabric, yarn
- · Electrical supplies
- Electronics
- Fence dealers
- Floor covering stores not rugs
- Formal wear or costume rental
- Fruit, nut, or vegetable
- Furniture
- Gardening & light farming supply
- · Gift shops
- Hardware stores
- · Hearing aid
- · Heating, A/C dealers
- · Hobby, craft, or artist's supply
- · Home improvement
- Janitorial supplies
- Jewelry
- Leather & luggage goods
- · Lighting fixtures
- Machinery, equipment yard or garden
- · Meat, fish, poultry, or seafood
- · Music products pre-recorded
- Musical instruments
- Newsstands
- · Office machines or appliances

- · Optical goods
- Oriental or imported rugs
- · Paint, wallpaper, or wallcovering
- · Paintings, pictures, or frames
- Plumbing supplies & fixtures
- Refrigeration equipment commercial
- Religious goods
- Sewing machines
- Shoes
- Sporting goods no guns or ammo
- Stationery, paper products
- Tackle & bait
- Telephones
- Toys
- Trophies
- Variety stores

Offices

(including Office and Commercial Condominium Associations)

- · Six stories in height maximum, 100,000 sq. ft. total area maximum, insured occupies maximum 35,000 sq. ft. per building
- · Apartment occupancy: 25% maximum
- · Eligible wholesale, mercantile, processing, service, and contractor occupancies that in total occupy 35,000 sq. ft. maximum



Business Owner's Policy Appetite Guide



Offices continued

- · Contractors occupy 7,500 sq. ft. maximum or more than 15% of the total area; if greater, classify as a contractor's office
- · Offices with professional exposure should have professional liability in place
- · Less than 25% vacant, unoccupied, or habitational
- Building is less than 30 years old or had updated plumbing and roofing within the last 20 years
- · No governmental occupancies
- · Alarms are required per underwriting guidelines
- · Accounting & auditing firms
- · Advertising agencies
- · Commercial artists
- Direct mail advertisers
- Draftsmen
- Engineers or architects consulting
- · Graphic designers
- · Income tax preparation firms
- Inspection & appraisal companies for insurance
- · Insurance agents
- · Lawyers' offices
- · Medical offices
- Office condo unit owner
- · Real estate agents
- Social services consulting
- Stenographic services
- Ticket agencies
- Travel agency no tours
- Typing services

Service

- · 25% annual gross sales maximum derived from off-premises operations
- · Building is three stories maximum and 35,000 sq. ft. maximum
- Answering services
- · Copying & duplicating
- · Dental laboratories
- Engraving
- Funeral homes
- Laundry & dry cleaning receiving stations
- Lithographing
- Locksmiths
- · Mailbox or packaging
- · Mailing or addressing
- Photocopy services
- Photoengraving
- Printing
- · Shoe repair
- Tailors
- Taxidermists
- TV or radio install or repair

